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Function

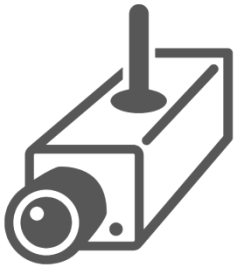
1. Guest Network

- LAN / WAN Integration
- 24/365 Multi lingual Call support
- On Site Suport
- Cabling / Kitting
- Network Device Moitoring
- Application Gateway
- Vendor/ISP Technical Escalation

2. Back Office Internet

- System and Network Integration
- Network Security Implementation
  (Firewall, Logging, VPN. VLAN. Virus & Spyware)
- Web & DB Application Development
- Authentification
- Server Integration
- Staff PC management
- Help Desk for Hotel Staff

3. CCTV Camera



4.Digital Signages

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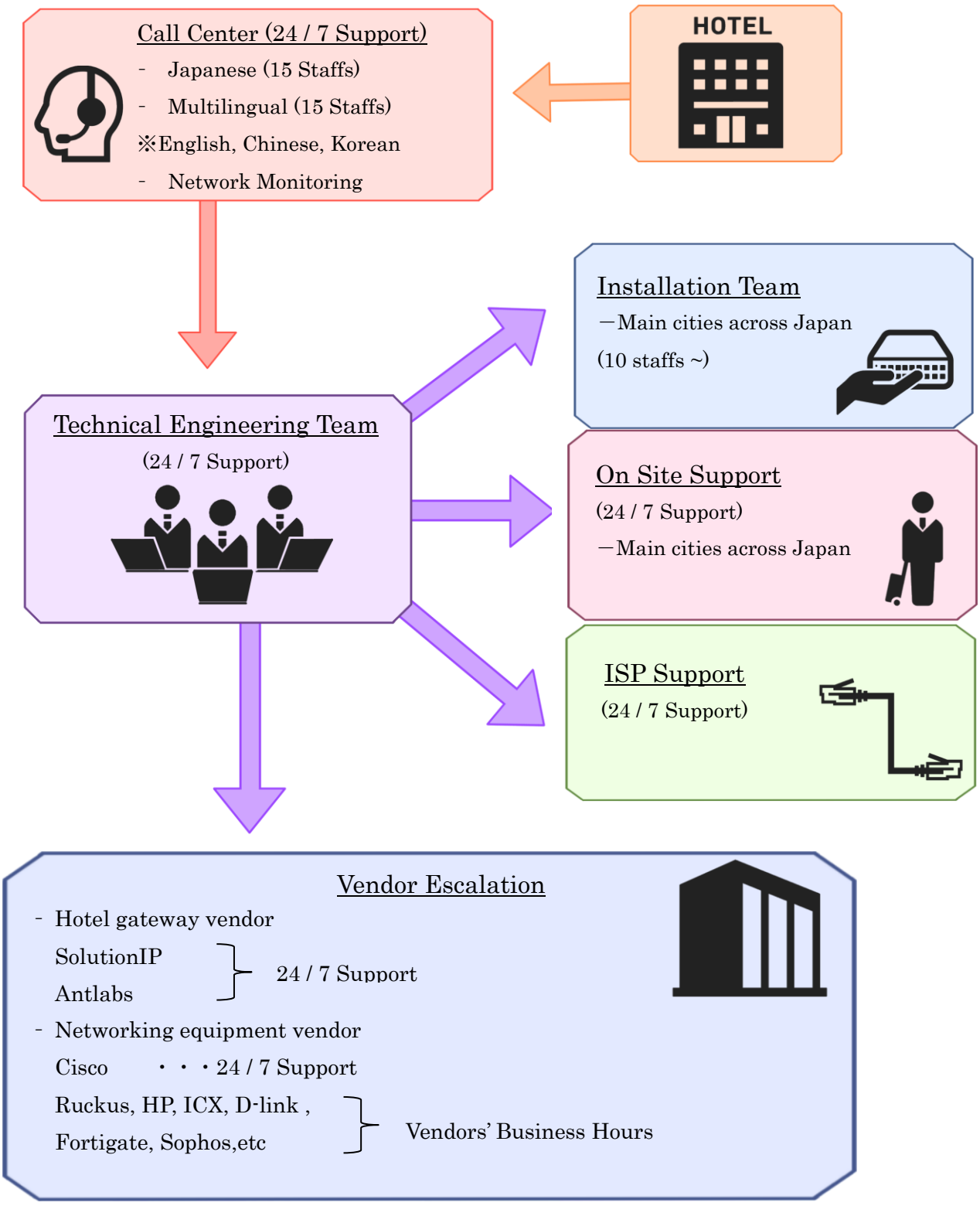
High Speed Internet Access Formation



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コミュニケーションを創造する

DOT Communication

http://www.dotcomm.jp

DOT Communication Co., Ltd.

Your IT and Media Solution Company for your Network Turnkey Solutions

Dot Communication's Hotel Guest Network Solution

- Supports hotel staff and guest HSIA around the clock

Our IT Services:

1. Network Integration

- WAN and LAN network integration.
- Solutions for guest rooms, back-office, IPTV & VoD, CCTV and sensor monitoring systems.
- Installations and onsite support for conventions

2. Hotel Gateway Operation

- HSIA gateway for authentication and PMS (billing) integration.
- Connecting to the Internet and virtual private networks (VPNs) does not require any changes to the guest device.

3. 24 x 7 x 365 Call Center and Onsite Support

- Around the clock monitoring: Application Control and Bandwidth Usage .
-Japanese, English, Chinese, Korean native speakers to support hotel guests located locally in Tokyo.

Our Valued Customers: ※Over 50 hotels

Hyatt Regency Tokyo	Imperial Hotel Group - Tokyo , Osaka , Kamikochi
ANA Intercontinental Group - Various places	Accosia Hotels Group - Nagoya , Shin Yokohama, Takayama , Toyohashi,
Cerulean Tower Hotel	Yokohama Bay Sheraton
Century Southern Tower	Century Shizuoka
AMAN Tokyo	Hundred Stay Tokyo Shinjuku

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